

Central Manchester University Hospitals NHS Foundation Trust

Commentary on arrangements for transport from Manchester to Trafford General

Shuttle bus

At the point when the new clinical service model started to be introduced at Trafford General (November 2013), CMFT established a regular shuttle bus service between the main site on Oxford Road and the Trafford General site in Urmston.

This service has run continuously since then, and there are no plans to discontinue it. The service runs from 7.00am to 6.00pm Monday to Friday, on a half-hourly frequency.

The service is provided free of charge, and is predominantly utilised by staff. However, patients and visitors can and do use the service as well. The service is now provided using an accessible bus (replacing the previous minibus) to facilitate and encourage patient use.

Public transport

The Trafford General site is served by buses with routes that can bring patients and visitors from many parts of Manchester, including Wythenshawe, Baguley, Withington, West Didsbury, Chorlton, Hulme and Manchester city centre.

Car Parking

Trafford General continues to be better provided with car parking facilities than most hospitals, and there is ample parking immediately adjacent to the Manchester Orthopaedic centre building.

Manchester patients accessing the Manchester Orthopaedic Centre at Trafford General

The Orthopaedic team at Manchester Royal Infirmary transferred the majority of its elective surgical service to the Manchester Orthopaedics Centre from November 2013. Since then, a total of 901 Manchester residents have travelled to Trafford General for elective Orthopaedic surgery.

A review of complaints correspondence over the last six months has shown that there have been no instances where transport to and from the Trafford General site has been mentioned as an issue for either patients or relatives/visitors coming to the Trafford General site from Manchester.

Similarly, the Patient Advice and Liaison Service has confirmed that they have not identified a theme around transport from Manchester to Trafford in the enquiries they receive.

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